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Installation, Integration, Value Engineering, Maintenance, Testing and 24/7 Expert Service

The Hollywood Partnership

Surveillance System Maintenance Program

Proposal # PT-066111

version 1

Thursday, March 04, 2021

The Hollywood Partnership
Ruben Lechuga
6562 Hollywood Blvd.
Los Angeles, CA 90028
ruben@hollywoodbid.org

We appreciate your consideration in a preventative maintenance agreement for your Access Control and Intrusion Systems.

Maintenance agreements are a smart investment in the effectiveness and longevity of your systems.

TRL has experienced the following benefits to having a maintenance agreement:

- Decreased equipment downtime and reduction in major repairs
- Increased life expectancy
- Reduce cost on after ours service calls

Please don't hesitate to reach out should you have any questions on the service provided upon review of the proposal.

As requested in the RFP, TRL can meet all of the required insurance terms as outlined in the RFP. A certificate with specific requirements and named insured will be provided upon award.

Patricia Tenorio
Customer Care Representative
TRL Systems, Inc.



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Quote Information:
Quote #: PT-066111
Version: 1
Delivery Date: 03/04/2021
Expiration Date: 05/17/2021

Video System Maintenance

◆ Scope of Work

To protect the video security system and ensure optimal function and operation of equipment, TRL Systems will provide scheduled preventative maintenance services on the system. These preventative maintenance services will be provided and billed quarterly testing each camera once per year. This agreement includes travel and onsite technician (2 technicians are required per camera inspection/cleaning) for maintenance visits during TRL's regular service hours (Monday - Sunday, 6am - 6pm).

Quarterly Inspections:

While onsite the technician will perform the following tasks:

- Inspect, test and clean all PTZ and/or fixed cameras and preset functions
- Visually observe all camera and monitor displays and adjust as needed for optimal performance
- System evaluation and recommendations
- Inspect, test and clean all wireless transmission system (fluid mesh) located at each of the camera sites.

Semi-Annually:

The following maintenance tasks will be performed semi-annually during one of the quarterly maintenance visits:

- Inspect, test and clean all recording equipment and Video Security Monitors
- Check the night-time performance of all cameras Note: This check is to be completed during one of the semi-annual visits by viewing recorded footage of night views.
- Inspect, test and clean all equipment consoles, equipment racks and communications equipment
- Install any compatible freely obtained software updates. NOTE: Price of software support agreements is not included in this maintenance agreement. Software support agreements are required annually by the manufacturer and TRL will provide a separate proposal each year for these agreements.
- Inspect, test and clean and wireless transmission system components located at the LAPD monitoring stations.

Locations requiring Lifts, Traffic Control and permits: Hollywood/Highland, Hollywood/LasPalmas, Hollywood/Cahuenga, Hollywood/Wilcox, Hollywood/Vine, Hollywood/Gower, Selma/Schrader, Sunset/Cahuenga, Cahuenga/Yucca

NOTE: As per industry standard the manufacturers provide a one to three year warranty on parts. Since these systems were installed over 5 years ago TRL does not anticipate that any equipment is still under warranty. TRL offers a 1 year warranty on any newly installed parts and labor

Additionally, refresher training for staff (up to 2 hours) will be provided semi-annually.

Any additional required labor or materials outside of the preventative maintenance as stated above will be invoiced separately and charged as follows:

- Regular Service Hours: \$145/hour + travel, no additional charge if travel exceeds one (1) hour
- Outside of Regular Service Hours: \$290/hr + portal to portal travel at \$150/hr
- Materials will be proposed at market rates for prior approval

Proposed total will be divided into four (4) quarterly invoices and billed at the beginning of each quarterly coverage period.

NOTE: Effective August of 2020, Sony will no longer be distributing video security cameras for the North America market. Please note that in our discussion with the manufacturer's representative it was determined that the systems you currently utilize have components that are believed to be approximately 10 years old. TRL strongly recommends that at this point HPOA/LAPD needs to start planning a complete system upgrade within the next 12 months.

Camera List	Location
Camera 1	Hollywood/Wilcox
Camera 2	Hollywood/Cahuenga (6385 Hollywood Blvd)
Camera 3	Cahuenga/Yucca
Camera 4	Hollywood/Vine
Camera 5	Hollywood/Gower
Camera 6	Cahuenga/Sunset
Camera 7	Selma/Schrader
Camera 8	Hollywood/Las Palmas
Camera 9	Hollywood/Highland
Camera 10	Hollywood/Sycamore (on top of 6 story building)
Server	Location
1	City managed IDF room within the LAPD Hollywood Station
Workstation	Locations
1	LAPD Hollywood Station/LAPD Detectives
1	LAPD Hollywood Station/ on- duty Watch Commander

◆ Maintenance Labor Fees

Qty	Description	Price	Ext. Price
4	Quarterly Preventative Maintenance Visits	\$9,812.25	\$39,249.00
Total:			\$39,249.00

Proposal Total:	\$39,249.00
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Clarifications and Exclusions

◆ Exclusions

- All 120 VAC
- Patching and Painting
- Any material or labor not specifically listed as part of this proposal
- IP/LAN Address
- Installation
- Troubleshooting and repair
- Painting and patching is excluded
- Trenching and coring
- Fiber optic cable/connectors/patch panel
- Conduit and boxes
- Any required lifts
- Graphical maps
- Warranty on existing power supplies and electrified hardware
- After normal hours, weekends, or holidays
- Any cost related to obtaining a "Waiver of Subrogation"

Contract Term:

The initial term of the Agreement shall be twelve (12) months, commencing on signatory date or otherwise specified and agreed between TRL Systems, Inc. ("TRL") and Customer. The terms of this agreement may not be modified or amended except by an instrument in writing executed by each of the parties hereto.

TRL shall not be liable for any delay or failure in its performance of the services contemplated in the agreement caused by events beyond its reasonable control, including without limitation system failures that prevent functionality testing, terrorism, war, riots, labor strikes, interruption of utility services, fires, floods, earthquakes and other acts of nature.

Invoicing/Payments:

All invoices are payable to TRL Systems, Inc. with net thirty (30) day payment terms. Customer acknowledges that if there is past due balance on their account, TRL reserves the right to cease scheduling or facilitation of services until the account is brought current.

All contracts and payment remittance should be addressed to the following location:

TRL Systems, Inc.
9531 Milliken Avenue
Rancho Cucamonga, CA 91730

Contractor's License #413747

Acceptance

Signature: _____

Name: _____

Title: _____

Date: _____

PO Number: _____